

**Institution: Oakton Community College**  
**Public Act 96 – 0133 Survey**

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name: Janina Czarniecka (for financial aid benefits)  
Title: Advisor  
Department: Student Financial Assistance  
Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
Phone number: 847-635-2623  
Email address: [jczarnie@oakton.edu](mailto:jczarnie@oakton.edu)

Name: Cliff Casey (for any non financial aid issues)  
Title: Manager  
Department: Advising Services  
Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
Telephone Number: 847-635-1747  
Email Address: [cliffc@oakton.edu](mailto:cliffc@oakton.edu)

Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

2. Please indicate how your institution identifies veterans or military personnel. Check all that apply.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

3. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families. Check all that apply

Academic Advising Office

Admissions Office

Counseling Center

Counseling Center

Bursar Office

**Preparer Name: Michele Brown**  
**Preparer Email Address: [mbrown@oakton.edu](mailto:mbrown@oakton.edu)**  
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- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

4. Please check the box to indicate which services are provided and provide the contact information for each program or service offered to veterans, military personnel, and spouses or dependents. Check all that apply. Military personnel and families are eligible for benefits if they enroll in Oakton courses.

	Veterans	Military Personnel	Families
a. Academic advising	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contact Name: Cliff Casey Department: Advising Services Address: 1600 E. Golf Rd., Des Plaines, IL 60016 Telephone Number: 847-635-1747 Email Address: <a href="mailto:cliffc@oakton.edu">cliffc@oakton.edu</a>			
b. Academic support/tutoring	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contact Name: Donna Younger Department: Learning Center Address: 1600 E. Golf Rd., Des Plaines, IL 60016 Telephone Number: 847-635-1656 Email Address: <a href="mailto:dyounger@oakton.edu">dyounger@oakton.edu</a>			
c. Campus social events	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Contact Name: Ann Marie Barry Department: Student Life Address: 1600 E. Golf Rd., Des Plaines, IL 60016 Telephone Number: 847-635-1699 Email Address: <a href="mailto:anmarie@oakton.edu">anmarie@oakton.edu</a>			
d. Career services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Any individuals who live in Oakton's district are eligible for career services. Contact Name: Robin Vivona Department: Career Services			

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Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
Telephone Number: 847-635-1723  
Email Address: vivona@oakton.edu

- e. Counseling     
Contact Name: Dr. Gregory James  
Department: Student Affairs  
Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
Telephone Number: 847-635-1745  
Email Address: gjames@oakton.edu
- f. Disability Services     
Contact Name: Teresa O’Sullivan  
Department: Learning Center  
Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
Telephone Number: 847-635-1759  
Email Address: tosulliv@oakton.edu
- g. Employment assistance     
Any individuals who live in Oakton’s district are eligible for employment assistance.  
Contact Name: Robin Vivona  
Department: Career Services  
Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
Telephone Number: 847-635-1723  
Email Address: vivona@oakton.edu
- h. Financial aid assistance     
counseling (excluding Montgomery GI Bill, IVG, ING, or Post 9/11 Bill)  
Contact Name: Janina Czarniecka  
Title: Advisor  
Department: Student Financial Assistance  
Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
Phone number: 847-635-2623  
Email address: jczarnie@oakton.edu
- i. Health services     
Contact Name: Marilyn Wroblewski  
Department: Health Services  
Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
Telephone Number: 847-635-1886

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Email Address: mwrobel@oakton.edu

j. Mentoring - none

k. Orientation

Contact Name: Ann Marie Barry  
 Department: Student Life  
 Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
 Telephone Number: 847-635-1699  
 Email Address: annmarie@oakton.edu

l. Tuition assistance counseling

Contact Name: Janina Czarniecka  
 Title: Advisor  
 Department: Student Financial Assistance  
 Address: 1600 E. Golf Rd., Des Plaines, IL 60016  
 Phone number: 847-635-2623  
 Email address: jczarnie@oakton.edu

1. Montgomery GI Bill

2. Illinois National Guard Grant (ING)

3. Illinois Veterans Grant (IVG)

4. Post 9/11

m. Transition assistance (counseling, housing, etc.)

n. Veteran student lounge or designated gathering space

o. Other (please describe)

5. Please estimate to the best of your knowledge the percent increase for each of the following in 5 years.  
 Oakton estimates a small increase of up to 2% for all veteran services over the next 5 years.

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	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	<input type="text"/>	<input type="text"/>	<input type="text"/>
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
f. Disability Service Office	<input type="text"/>	<input type="text"/>	<input type="text"/>
g. Employment assistance	<input type="text"/>	<input type="text"/>	<input type="text"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text"/>	<input type="text"/>	<input type="text"/>
i. Health services	<input type="text"/>	<input type="text"/>	<input type="text"/>
j. Mentoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
k. Orientation	<input type="text"/>	<input type="text"/>	<input type="text"/>
l. Tuition assistance counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
1. Montgomery GI Bill	<input type="text"/>	<input type="text"/>	<input type="text"/>
2. Illinois National Guard Grant (ING)	<input type="text"/>	<input type="text"/>	<input type="text"/>
3. Illinois Veterans Grant (IVG)	<input type="text"/>	<input type="text"/>	<input type="text"/>
4. Post 9/11	<input type="text"/>	<input type="text"/>	<input type="text"/>
m. Transition assistance (counseling, housing, etc.)	<input type="text"/>	<input type="text"/>	<input type="text"/>
n. Veteran student lounge or designated gathering space	<input type="text"/>	<input type="text"/>	<input type="text"/>
o. Other (please describe)	<input type="text"/>	<input type="text"/>	<input type="text"/>

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6. Please estimate to the best of your knowledge the percent increase for each of the following in 10 years.

Oakton does not estimate we will have any increase in veteran services needed in the next 10 years, following the approximate 2% increase in the next 5 years.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	<input type="text"/>	<input type="text"/>	<input type="text"/>
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
f. Disability Service Office	<input type="text"/>	<input type="text"/>	<input type="text"/>
g. Employment assistance	<input type="text"/>	<input type="text"/>	<input type="text"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input type="text"/>	<input type="text"/>	<input type="text"/>
i. Health services	<input type="text"/>	<input type="text"/>	<input type="text"/>
j. Mentoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
k. Orientation	<input type="text"/>	<input type="text"/>	<input type="text"/>
l. Tuition assistance counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
1. Montgomery GI Bill	<input type="text"/>	<input type="text"/>	<input type="text"/>
2. Illinois National Guard Grant (ING)	<input type="text"/>	<input type="text"/>	<input type="text"/>
3. Illinois Veterans Grant (IVG)	<input type="text"/>	<input type="text"/>	<input type="text"/>
4. Post 9/11	<input type="text"/>	<input type="text"/>	<input type="text"/>
m. Transition assistance (counseling, housing, etc.)	<input type="text"/>	<input type="text"/>	<input type="text"/>
n. Veteran student lounge or designated gathering space	<input type="text"/>	<input type="text"/>	<input type="text"/>
o. Other (please describe)	<input type="text"/>	<input type="text"/>	<input type="text"/>

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7. Please indicate which of the following services are provided. Check all that apply.
- Psychiatrist
  - Referral to off-campus support services
  - Referral to support services provided by the U.S. Department of Veterans Affairs
  - Other (please describe)
8. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them. Check all that apply
- Advisor
  - College catalog
  - Email
  - Mailing
  - Print advertisement
  - Web-based advertisement
  - All of the above
  - Other (please describe)
- Electronic Communication**
9. Please describe how your institution tracks or intends to track retention and goal completion of veterans and military personnel.  
We ask students on the admission form if they are a veteran. We can code them in Banner, our Student Information System, to track retention and completion.
10. Please indicate which accommodations are made for students called to active duty during the semester.
- Tuition and fee refund policy
  - Leave of absence policy
  - Online options for continuing in the same semester
11. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.
- Tuition and fee refund policy
  - Leave of absence policy

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Online options for continuing in the same semester

12. When called to active duty during the semester, would the semester count as a withdrawal?

It is up to the student. If a student withdraws after the midpoint of the semester, the student may be awarded full academic credit for each course, provided the instructor is able to evaluate the student's attainment of the course objectives at the time and award an appropriate grade. If this evaluation is not possible or if the student withdraws prior to the midpoint of the semester, the student will be given a complete refund of all tuition and fees paid and no academic credit.

Yes

No

13. Does your institution accept military credit?

Yes

No

14. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

Yes

No

15. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

Yes

No

16. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

Yes

No

17. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at [Jennifer.timmons@illinois.gov](mailto:Jennifer.timmons@illinois.gov), Edie Long (DVA) at [Edie.long@illinois.gov](mailto:Edie.long@illinois.gov), and Yock Tan (IBHE) at [tan@ibhe.org](mailto:tan@ibhe.org).

18. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;  
Candace Mueller  
431 East Adams, 2<sup>nd</sup> floor  
Springfield, IL 62701

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- the Department of Veterans' Affairs;  
Edie Long  
833 South Spring Street  
P.O. Box 19432  
Springfield, IL 62794
- the President and Minority Leader of the Senate;  
Senate President, John Cullerton  
327 State House  
Springfield, IL 62706  
Minority Leader, Christine Radogno  
309A State House  
Springfield, IL 62706
- the Speaker and Minority Leader of the House of Representatives;  
and  
Speaker, Michael Madigan  
300 State House  
Springfield, IL 62706  
Minority Leader, Tom Cross  
316 State House  
Springfield, IL 62706
- The Governor.  
Office of the Governor  
207 State House  
Springfield, IL 62706

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